

Welcome to T-mobile USA wireless service

How to make a call (make sure your phone supports GSM 1900 Mhz band):

US → US or Canada; rate: \$0.10 – 0.33/min, or included in 30 day plans

Dial: 1 + area code + phone number and <SEND> example: 1 567 234 5678 then <SEND>

US → international countries

Method 1: Direct dial (convenient but not recommended because of much higher cost):

Dial 011 + country code + area code + phone number. Omitting the “0” at the beginning of a phone #, if there is one. (e.g. to call a UK phone # 0141 XXX XXXX) do not dial the zero. Simply dial 011-44-141-XXX-XXXX (Please note that direct international calls from T-mobile line cost you \$1.50 or more/ min. We recommend you using a prepaid calling call for two-step dialing to save your money)

Method 2 (Recommended):

Using a prepaid calling card for two-step dialing (detail may vary, see your calling card instruction)

1. dial calling card access number (toll-free or local access) and then press <SEND>
2. Select language, if asked.
3. Enter your calling card PIN number (if you have set up PINless dialing, this step will skip)
4. Enter your destination number:

011 + country code + area code + number followed by “#” sign (must **NOT** press <SEND> here)

example: 011 44 141-XXX-XXXX to call UK

How to use internet:

Most non-tmobile phones can be configured to use Tmobile's internet service using the left parameters. Since each cell phone's specification is not made to the same, please consult the manufacture or Tmobile's customer service for setting up your phone to enjoy Tmobile's unlimited daily internet access for US\$1.49, deducted from your Tmobile main account. We are not able to provide technical support for setting your cell phone.

Primary IP address:	216.155.165.050
Secondary IP address:	Blank
APN name:	wap.voicestream.com
Data bearer:	GPRS
Profile name:	GPRS
Username:	Blank
Bearer:	Data
Home page:	http://wap.myvoicestream.com

Customer service:

T-mobile: dial 611 from your handset, toll free

Any other matter: contact AeroBile, skype id: aerobile or phone: 919 -453-5168 or email: support@aerobile.com

Refill:

How to get a refill PIN to refill your Tmobile main account?

- (1) Please visit <http://aerobile.com> and look for T-mobile refill.

or

- (2) Visit your local grocery store, gas station, or supermarket. Look for T-mobile refill cards.

After you have purchased the T-mobile refill card or PIN, please dial *3279 and follow the voice instruction to refill. Alternatively, we can do remote refill for you if you choose “do it for me” refill method when making purchase on aerobile.com.

Checking balance:

T-mobile: dial #999# then <SEND>